

What to Expect with Your New Concrete Sink

- Concrete is a natural material that provides a durable and beautiful surface. Concrete will have “imperfections” or variations in the surface, such as color variations or texture variations. Some areas may have darker or lighter colorations than the rest of the surface. Some areas may show a little more of the fine aggregates and sand in the mix, which can appear to alter the color or texture. Some areas may have small pinholes or air bubbles that had to be filled or grouted in, which will still be visible and may have a variation in color. This is all absolutely normal and is not in any way a flaw in the material.
- We seal our concrete with a reactive sealer. This sealer is designed to react with the concrete to make the concrete itself stain resistant, while maintaining its natural breathability. As the concrete ages it continues to strengthen its stain repellency. This occurs most drastically over the first few months to a year, but continues over time.
 - For several weeks after applying the sealer you may notice the concrete darken in the areas where water and things are left on the surface. This is normal as the cross linking of the sealer continues. Darkening of the surface is **not** an indication that the sealer is not working, in fact it is a normal reaction as the sealer continues to cure. ICT Reactive Sealers are breathable sealers which allow water vapor to move through the sealer, but should not easily let tannins from staining agents through. Avoid allowing water to be trapped on the surface by using coasters or wiping up spills in a reasonable amount of time.
 - If these spots do occur, they will dissipate over time, usually a few weeks or more. If you prefer to help them dissipate faster, we can provide do-it-yourself methods at your request.
- To clean your surfaces we recommend using Vinegar and water, or Clorox cleaning products. Do not use abrasive cleaners or solvents.
- Do not cut on the finished surface or drag objects with sharp or rough edges across the surface.
- Protect the surface from contaminants during construction. Do not leave tape adhered to the surface or cover with plastic.
- Open your crate IMMEDIATELY upon receiving it and inspect for damages. Notify the delivery driver of damage to the crate, they should note it in their logs. We have a limited amount of time to file a claim to the shipper. Do not leave the crate exposed to the elements or moisture. Do not leave the product tightly sealed in the crate for long periods. If we are not notified of suspected damage within 2 days after delivery or the crate was neglected after delivery and there is damage to the product, then you will be responsible for some costs to replace it.
- We are not responsible for damage after the product is picked up by the shipping company or after it has been delivered and as such Concrete Designs is not responsible for furnishing the replacement at our cost. The replacement cost will either be covered by a claim to the shipping company or at the cost of the purchaser. If we do not receive a damage notification within 2 days of delivery, then we cannot file a claim against the carrier and you will be responsible for any associated costs with replacement.